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Accessibility feedback

9/8/2025

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This page provides information on how to provide feedback.

Genesys welcomes your feedback, which helps us improve the accessibility plan.

The accessibility feedback process is available in alternative formats. When you request an alternative format, make sure that you specify whether you need print, large print, braille, audio format, or electronic format.

To provide feedback or request an alternative format, contact us by email, phone, or mail. We acknowledge all feedback unless it is anonymous. You can provide anonymous feedback by phone or mail.

Email

Include “Accessibility Feedback” in the subject line.

mcaccessibilityfeedback@genesys.com

Phone

Tell the Support Specialist that you want to share accessibility feedback.

US: 888-GENESYS (436-3797)

International: +1 650 466-1100

Fax: +1 650 466-1260

Mail

Genesys Accessibility Feedback

2001 Junipero Serra Blvd. Daly City, CA 94014